

Water Wonderland Improvement District

2024 WATER RATES

SERVICE INSTALLATION CHARGE: \$3,000

A one-time charge of \$3,000 is made for each original service connection to each lot. This charge includes the saddle on the main line trenching, pipe, shutoff valve, meter, meter box, excavation, backflow assembly/boxes and road crossing if necessary. All labor is included except the backflow assembly. The member is responsible for backflow assembly installation arrangements and installation labor costs.

CAPITAL CHARGE: \$55.00 per year

This charge is collected for the District by Deschutes County. It applies to each lot whether developed or not. This amounts to \$4.58 per month and pays for the capital expenditures and facilities necessary to supply water to the lot owner on demand.

BASIC USAGE CHARGE: \$21.00 per month through 6-30-2024

Starting 7-1-2024, the Basic Usage Charge will be \$27.00 per month.

This charge is levied as a flat rate for any amount of water up to 12,000 gallons per month (about 400 gallons per day). The District bills water users the beginning of each month for the previous month's usage.

CONSERVATION CHARGE: \$1.85 per 1,000 gallons through 6-30-2024.

Starting 7-1-2024, the Conservation Charge will be \$2.35 per 1,000 gallons.

The District charges a conservation charge for each gallon used over 12,000 gallons per month between meter readings. Meters are read every month and any over usage charges will appear on the following month's bill. This charge will usually only affect those who use a considerable amount of irrigation water during the summer months or have a leak. To find out how to check your system for leaks please call the office at (541) 593-2902.

RECONNECTION FEE: \$25 OR \$50

A member may request the water service be turned off and the account be placed on non-user status at any time with a 48-hour notice. Non-users pay only the Capital Charge. The service will be turned off and locked by the District without charge.

When a member requests that the service be turned on (48 hour notice please) the District will do so. If the work can be done during regular business hours there will be a charge of \$25.00. If the service must be turned on/off during weekends, Holidays or after business hours and District personnel are available, the charge is \$50.00. The turn on fee will be waived for members who want to burn on their property for fire prevention purposes only. The service will be turned on for one month with minimal usage allowed and no turn on or usage fee will be incurred.

The District system includes all facilities up to and including the water meter/valve boxes. The District is responsible for maintaining this system. The member's system includes everything beyond the point where it leaves the water meter. The member is responsible for this system. District personnel are not authorized to work on private systems except in case of an emergency.

Members should have a shut off valve located between the meter and their house to turn off their own water. Only District personnel are allowed in the water meter box, unless prior permission has been granted. Anyone else accessing the meter box is subjecting themselves to possible repair charges up to \$3,000.

Water Wonderland Improvement District

DELINQUENCY PROCEDURE

Water Wonderland Improvement District bills for water service monthly. Bills are mailed the first week of every month for the previous month's usage and due by the 29th of that month. Bills are past due if unpaid by the due date. The due date is printed on the bill in the box headed "Pay gross amount after this date".

A late charge of \$1.00 will be assessed on the account if not paid by due date. The words past due will appear on the bill.

If the bill is still unpaid at the end of the third month it will be considered delinquent. **Delinquent** accounts will be sent a past due notice with a warning of disconnect date. As a courtesy, a reminder will be hung on the door the day before disconnect is scheduled. There will be a \$10.00 fee assessed for this. If the balance is not paid by the due date posted on the bill/door hanger, the water will be turned off and the meter locked.

In order to restore service the past due amount must be paid in full and a reconnect fee paid. For current reconnection fees, see the other side of this sheet. **If the property is rented out, the owner is responsible for all outstanding bills left behind after the renter moves out.**

Only District personnel may make Service connections to the water system. Connections by others are illegal and may be subject to a \$500 fine.

Checks written against nonsufficient funds and ACH returns will be subject to a \$20 charge.

The Water Rates and these Procedures are subject to change without notice.

Board of Directors
Water Wonderland Improvement District